

veridian[®]

At your service

Unlocking maximum value and impact from your **AMOS™** system



Over 40 years of market-leading experience at your service



70% of the world's ocean cruise fleet, spanning more than 30 leading cruise lines, trust Veridian's AMOS™ asset management platform to power their operations.

But to fully realize the AMOS™ potential, operators need more than powerful software. They need the right services. And that's where our **Service Catalogue** comes in. Our expert-led service framework is designed to maximize the value AMOS™ delivers throughout its lifecycle, **helping your teams work smarter, faster, and more efficiently every day.**

Whether you're building new capabilities or enhancing your current setup to drive continuous improvement, our services are designed to help you go further. Across your AMOS™ environment, we work with you to optimize performance, unlock greater efficiency, and maximize value for both your business and your people. **From day one, we provide the expertise and support needed to keep your technology and data performing at their best, so your ships can do the same.**

Our service offering is structured around three focused categories:

Inception

Get it right from day one. Seamlessly deliver new ship installations and accelerate time to value

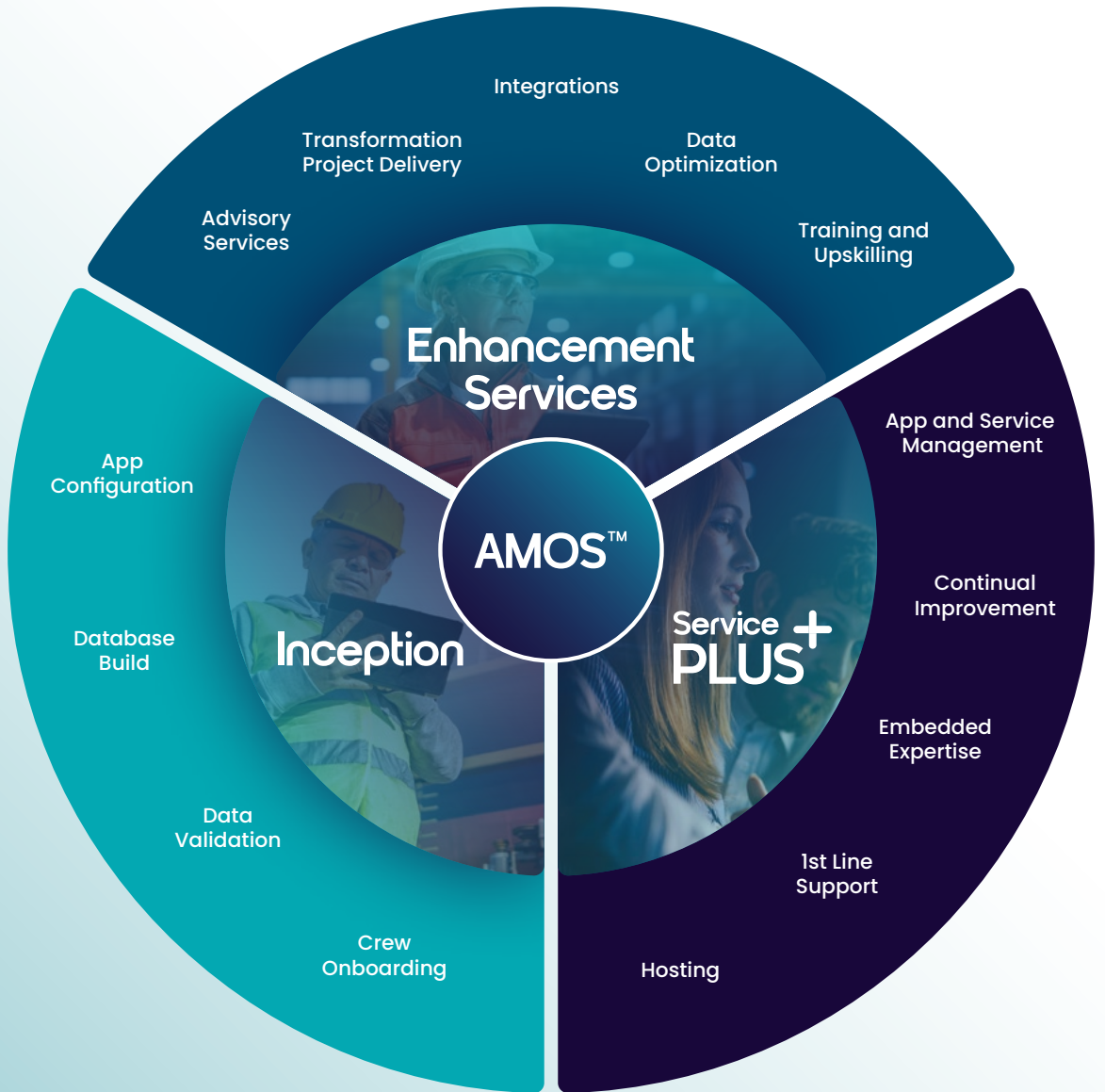
Enhancement

From advisory to delivery, evolve and expand existing system capabilities while ensuring high-quality data for peak performance

Service + PLUS

Application and service management, providing continuous, embedded expertise for optimal AMOS™ performance

Services that drive progress



Enhancement Services

Cruise operators are constantly evolving, advancing how they manage, maintain, and deliver their operations. Our enhancement services are designed to ensure your AMOS™ environment keeps pace. From strategic technical assessments that uncover growth and optimization opportunities to the seamless deployment of new capabilities, and data enhancements, **we help you continuously elevate performance and unlock even greater value from AMOS™.**

▶ Advisory Services (Identification and Strategy)

- work with SMEs to identify improvements, application and data, to produce (and deliver) a clear evolution roadmap

▶ AMOS™-X Adoption – standard service packages to help your business and people transition smoothly to AMOS™-X

▶ Implementation – net new features, modules, configurations, and end-to-end implementation packages based on industry best practice to ensure success

▶ Integration – setup through API, enabling AMOS™ to work seamlessly with the broader ecosystem (finance, warehouse, logistics, CBM, automation)

▶ Continual Data Optimization

- continually assess data quality and integrity to identify optimization areas, such as global harmonization, reduced duplication, and ship/shore alignment

▶ Data Creation – introduce new data aligning to global standards, including new ships, post-drydock/refit updates and new machinery

▶ Training – upskill your team with bespoke or standard sessions, delivered instructor-led, in-person or online, via CBT, and with full documentation

▶ Data Analytics – define and develop operational dashboards and reports based on business and role requirements



Inception

Get it right from day one – A turnkey service designed specifically for AMOS™ implementation at the build phase of a new vessel. These services, leveraging our trusted experts, take the risk and stress away from your team and make sure AMOS™ is set-up right from day one.

- **Database Build and Validation** – creating a ship database, validated with the yard and aligned with global data standards
- **Application Configuration** – seamlessly configuring, testing, and deploying the application, including initial data synchronization with shoreside systems
- **Crew Services** – making sure your crew is fully ready for sea trials through on-site training and onboarding



Service **+** PLUS

Unlock the full potential of your AMOS™ system every day. With our expertise embedded in your team to continuously monitor, optimize performance, and support your business.

- **Application Management** – first-line support, including daily monitoring of performance, configuration management, continual software upgrades, and user updates
- **Data and Services Management** – weekly service updates and performance optimization, alongside management of data content, governance and quality
- **Cloud Hosting** – provision and management of your entire infrastructure in a secure cloud environment



New customer implementation

Looking for a new asset management technology partner? We have proven, industry leading deployment services for cruise fleets of any size. We work alongside your teams from day one, guiding you through a smooth transformation journey to deploy AMOS™, applications and data together, supporting how you operate, make decisions, and grow.

Whether you're a new entrant or an established cruise brand, our structured approach ensures a low-risk, seamless transition. From discovery to full operational readiness, we minimize disruption and maximize value from day one.

Our teams combine deep cruise domain expertise with technical precision, handling everything from data mapping and validation (for migrations from legacy systems) to business-specific configuration, user training, and hyper-care support post-go-live.

Find out more

At Veridian, we know every client has different needs and challenges. Whether you're starting fresh or transitioning from an existing system, we make sure your AMOS™ platform fits your operational model, vessel specifications, and compliance requirements. To see how we can tailor our services to make sure your AMOS™ system works perfectly for you, simply contact your Account Manager or technical lead.

Visit veridiantech.global/services for more information or contact us on info@veridiantech.global

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